

# This Place Matters: Social Cohesion for a New Age



Monday, 6 October



16:30 to 17:30



Central 6, Secure Zone, Manchester Central



(Chair)
The Sun on
Sunday



Luke Tryl More in Common



Sunder Katwala British Future



Cates

Centre for
Social Justice

**Miriam** 



Greg Stafford MP

Member, Health & Social Care Committee



Kelly Fowler

Belong



Bourne
Sussex Police & Crime
Commissioner

Katy

### **Progressive Activists**



**Incrementalist** 























...an outspoken group that is politically engaged and social justice but feeling alienated

...a group that leans left and trusts institutions. often stepping back from the news and avoiding politically fraught debates

... a prosperous group that is confident in institutions, values expertise, and believes the system broadly works

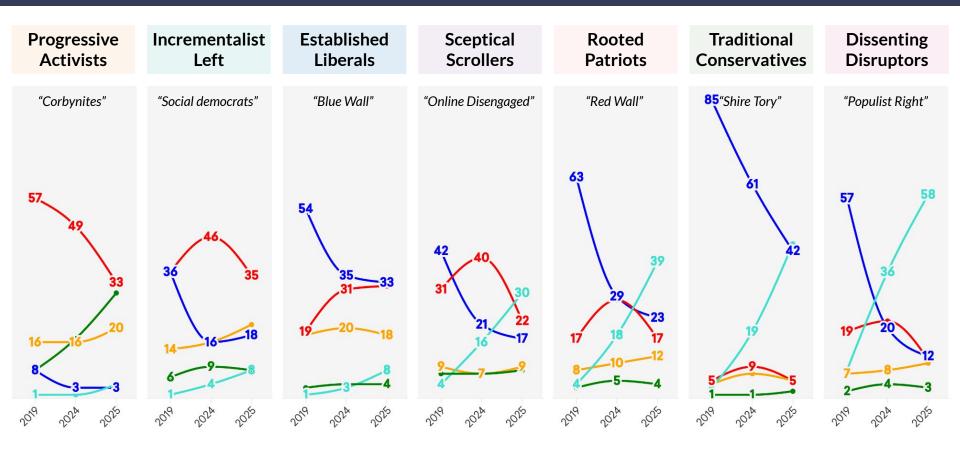
...a disengaged group that has lost trust in mainstream institutions and increasingly looks online for sources of truth

...a patriotic group that feels overlooked by elites and wants leaders with common sense to protect local identity

... a nostalgic group that respects tradition, authority and personal responsibility, while remaining sceptical of rapid change

... a frustrated group that craves radical change and backs strong leaders who promise to shake up a broken system

### Voting patterns of the seven segments



### 'Shattered Britain'

The British public has endured a lot since 2020: a pandemic, conflict in Ukraine and the middle East, a rising cost of living, record NHS waiting lists, record levels of net migration and four Prime Ministers.

In the face of this, a public mood of anxiety, uncertainty and exhaustion - and deep unhappiness with the status quo - isn't a surprise.

Neither is the fact that many people feel their lives, their communities and the country are shattered. People increasingly feel disconnected from the institutions, people and places around them.

Figure 1 | Britain in a word
In one or two words, how would you describe the UK today?





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"To be honest with you, we can't say, 'oh wow, we're in a great situation'. I think the country's in a real bad mess, to be honest with you." Caroline, Rooted Patriot, Bury

## A lack of trust in others fuels social disconnection

Many Britons feel increasingly alienated from the people and places around them, with half saying they feel 'disconnected from society' and 44% feeling like 'strangers in their own country'.

While people's trust in their immediate social circles remains strong, it often fails to extend more broadly: 53% believe you 'can never be too careful' with others, even though as many still trust in their neighbours.

This scepticism of others and distrust of the world around them **fuels social detachment**, with groups such as Rooted Patriots and Dissenting Disruptors not only more distrustful of others but also **more likely to feel socially isolated and cut off from their communities.** 

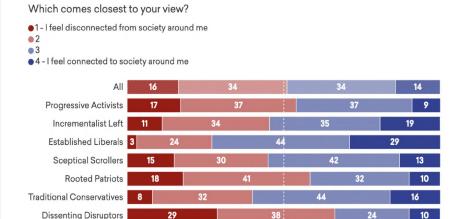


Figure 55 | Connection to local community by segment

"I think there's a sense of not wanting to do some things, shutting your door and not actually wanting to be involved with what's going on outside. And that really is not, these are villages (...) But they do lack some of the community spirit that was once there."

Jayne, Retired HR Director, Cambridgeshire

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## People are worried about the lack of spaces for social interaction and community engagement

There is concern about how the lack of space and opportunity for social connection is **limiting chances to engage with others**, and weakening community bonds.

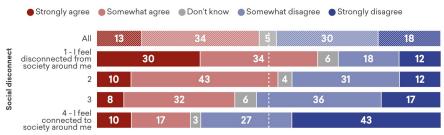
The public puts this down to several factors. For some, the **Covid pandemic shifted people toward remote working**, reducing the number of shared workplaces and everyday opportunities to connect, leaving people more atomised.

Others feel that **technology and social media are changing the ways people interact**, often replacing face-to-face engagement, and removing the incentive to engage beyond their doorstep.

Meanwhile, for some, the closure of public spaces and limited investment in communal resources not only removes physical places for social interaction but also reinforces a sense of neglect of their local areas, further fuelling social disconnection.

### Disconnected Britons are far more likely to say their area feels neglected

To what extent do you agree or disagree with the following statement: **The area where I live is neglected** 





More in Common • September 2025

"The teamwork has gone. When you were in an office, you worked as a team and when the pandemic came, we were all isolated and that lost a lot because you don't, even though there was Zoom meetings every day, it wasn't the same was it?"

Susan, Traditional Conservative, Bridgewater

## The public on the loss of associational life and the legacy of the pandemic

"In terms of communities, it's very, very easy to do everything on your phone. And it's very, very easy to then sit in your house and just send a text rather than make a phone call to somebody. So that sense of community that I actually remember when I was a kid, it is going."

Frances, SEN teacher, Cambridgeshire

"You go to a shop and years ago, people help you pack, and you'd have a chat with people and be friendly. Now it's kind of like if a person's speaking, it's weird."

Deena, Optician, Coventry

'Before COVID we all used to have lunch together, but since then we just sit in our cars and eat alone on our break.'

Clive, crane driver, Dudley

"We're all going to be online soon. There won't be cities and towns to go around. A lot of pubs that have closed down near me, a lot of shops that have now closed down and charity shops, there's just nothing to go out into town and no reason to go out there really."

Rob, Engineer, Coventry

"When COVID kicked off, we were all in it together, but then as soon as lockdown finished and people were able to continue with life as it was in 2019, everything just got reverted, but then everything just also got much more expensive."

Ricky, Software Engineer, Coventry

### For many, socialising has simply become unaffordable

Economic struggles are another key driver of Britons' sense of alienation. Financial insecurity is a strong predictor of disconnection: **67% of those struggling to make ends meet feel disconnected**, compared with 37% of those who are financially comfortable.

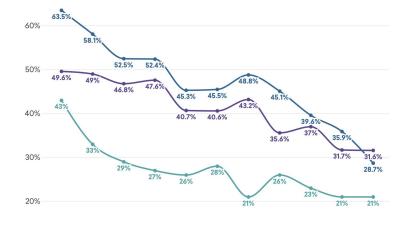
The fact that the pandemic has been followed by a cost-of-living crisis has created a compounding dislocation effect: after months of isolation, **small acts of socialisation became unaffordable.** In focus groups, Britons across all backgrounds describe **how the rising cost of living has intensified their sense of isolation**, by making social interaction simply too expensive.

"I think it affects the fun things that you want to do, because your money's all going on your bills and all the boring stuff like food and gas and 'leccy and petrol so that, come to the end of it, you go, well what have we got money to do for ourselves now?"

Amy, Rooted Patriot, Runcorn

### Lower income Britons feel less trusting and more disconnected from society

□ I sometimes feel like a stranger in my own country'
 □ I feel disconnected from society around me'
 □ 'Have little or no trust in neighbours'









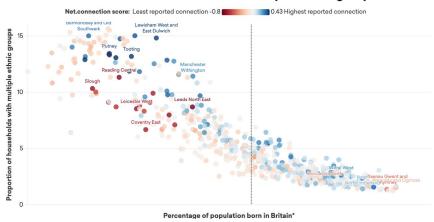
## Integration, not immigration, is key to understanding feelings of social disconnection

While social disconnection isn't directly linked to immigration or ethnic diversity, integration matters. Areas with high rates of multi-ethnic households - a proxy for inter-ethnic mixing - tend to feel more connected and are less likely to have experienced unrest in summer 2024. Where there is a feeling that different communities live 'parallel lives', mistrust and alienation are more common.

**Public concern about integration is rising:** two in five Britons now see a divide between immigrants and UK-born citizens as one of the country's most significant issues, up 15 points since 2022.

While the public generally recognises both the benefits and challenges of multiculturalism, those with more negative views often point to language and value differences as barriers to building a cohesive society.

In more ethnically diverse areas, feelings of connection are higher where there are more households with multiple ethnic groups



"Integration, it's like, yeah, if you do come to the UK, integrate, whereas a lot of these people don't want to. They want to stay in their own community."

Dave, builder, Helsby, Rooted Patriot

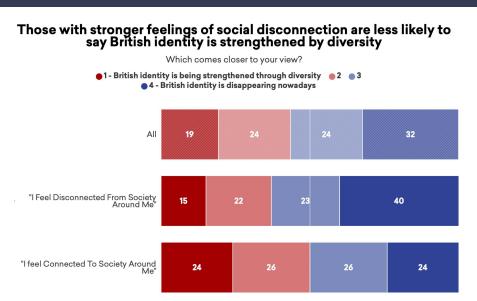
\* Logit transformed

## Concerns about integration are weakening Britons' support for multiculturalism

Worries around integration are fuelling cynicism toward multiculturalism.

Nearly three in five Britons (57%) worry that British identity is disappearing, while just over two in five (43%) believe diversity strengthens it.

Clear divides emerge between segments: locally rooted, high threat perception and socially conservative groups - as well as those with stronger feelings of social disconnection - are more likely to see British identity as under threat, with few viewing diversity as a positive influence. The opposite is true for more socially liberal, connected segments, who are more likely to see diversity as a strength.





Source: More in Common • April 2025

"We've got such a multicultural country now and people don't really understand the different cultures unless you have friends, families, whatever it might be, you don't fully understand it. And I think people are so scared of upsetting and saying the wrong thing. And so then it is almost easier to just stay in these silos." Leane, Charity Manager, Blythe

## Social disconnection is pushing people outside the political mainstream

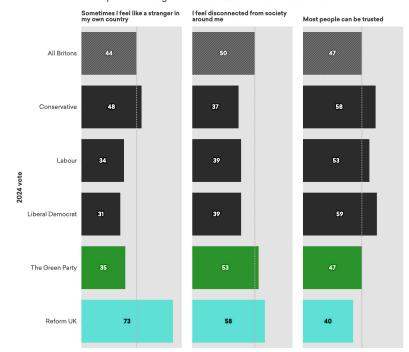
Rising social disconnection and distrust are driving people toward parties outside the political mainstream, on both the left and right.

Almost three quarters (73%) of Reform voters say they feel like 'strangers in their own country', far higher than average (48%).

Meanwhile, Green and Reform voters are also the most likely of all party supporters to say they feel disconnected from society (53% and 58% respectively), as well as the least likely to say most people can be trusted.

### Reform supporters are more likely than other voter groups to feel disconnected from society

Proportion who agree with each statement to some extent







## How can we bring Britons together?

### People broadly condemn violent protest

While Britons broadly support the right of those in recent months who have protested against asylum hotels to protest peacefully, **they draw a clear line at violence and intimidation**.

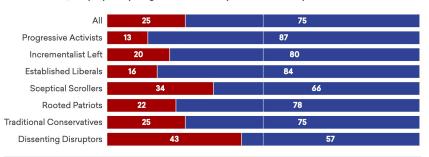
77% say violent protests in this context are unjustified, with just 12% viewing them as acceptable. More widely, following last year's riots, 74% of people reported that those who engaged in violence and disruption did not represent their views- including majorities in those segments who are the most likely to feel socially disconnected or like 'strangers', Rooted Patriots and Dissenting Disruptors.

Many also expressed frustration that their local challenges had been exploited by influencers and political groups from outside, and that media attention had drawn extremists who drowned out the voices of local residents.

### A majority of people say those who rioted last summer do not represent them

Last summer there were protests and riots across the UK, beginning in Southport following an attack at a children's dance class. Which comes closest to your view?

People participating in these riots and protests speak for me
 People participating in these riots and protests DO NOT speak for me





Source: More in Common • April 2025

"I felt quite ashamed to be British (...) the hatred in people's faces was quite upsetting."

Howard, Retired, Epping

"When you start attacking the Police, to be honest, you've lost the argument."

Julian, Retired, Epping

## Local pride could be used as a bridge to social connection

Around 60% of people say they are proud of their local area, most often citing history and heritage, green spaces, and community members as key sources of pride.

Those segments which tend to feel more socially disconnected - namely Rooted Patriots and Dissenting Disruptors - are no less likely to feel proud of their communities. They are however less likely to draw on diversity and culture as sources of this pride. They are particularly proud of their area's people, heritage and communal spaces like pubs and parks.

The pride and appreciation that even these more socially isolated groups feel for their local community, its people, and its shared spaces, can serve as foundations for fostering social connection.

### History and heritage, green spaces, and local people drive feelings of local pride

Which aspects of life in your own local area give you the greatest sense of pride? Please choose up to three from the list below.



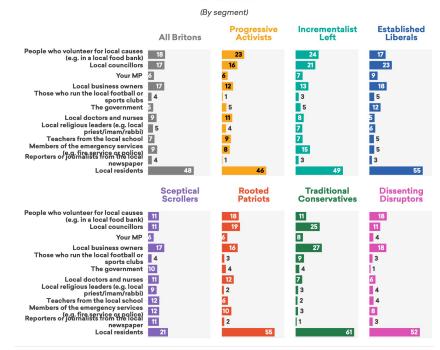
## Socially isolated groups would respond positively to local community involvement in decision making

People trust those from their own communities to make decisions about their area, especially individuals with first-hand experience of local issues - such as business owners, councillors, and volunteers - to know what is best.

This is particularly true of the groups that feel most socially disconnected. Engaging these groups and giving them a meaningful role in shaping solutions is a key component of addressing the issues that are fragmenting communities.

### People are generally more likely to trust local residents than any other group to make decisions for their communities

Who would you trust most to know what is best for your local area? Please select up to two from the list below.



### **Tapping into shared British values**

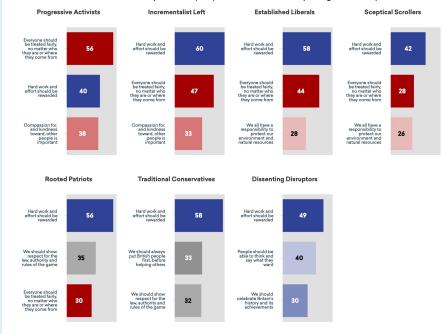
Fairness and meritocracy are widely regarded as core British values: **every segment says at least one of these ideals is shared by most of the population.** 

When these values are perceived as not being fulfilled - such as when working people struggle to afford essentials, when people see their communities and the world around them changing rapidly beyond their control, or opportunities and shared spaces to engage with others become limited - people become increasingly distrustful of institutions and those around them.

Policies that protect the vulnerable without disadvantaging others, tackle inequalities and reward working people are essential for rebuilding trust not only in the state but also in one another.

### Britons believe that hard work, fairness and compassion are among the most widely shared values in the UK

Which of the following values do you believe are most widely shared by people in the UK? Please select the three you think people are the most likely to agree are important.



### **Shared issues priorities**

Broadly speaking, people share a common understanding of the challenges facing the UK and believe others share their concerns. While migration remains more divisive along left-right lines, there is generally widespread agreement on priorities that most people share: ensuring a decent quality of life, feeling safe and having access to support when needed.

These concerns are at the root of feelings of social disconnection. Addressing them is not only a matter of fostering community cohesion but also requires tackling wider issues such as the cost of living, economic stability, public service reform and migration. Doing so helps people feel that the country is working for them, that they are secure, and that they have agency over their own lives and futures - and the bandwidth to engage with and understand other people.

### Which of the following issues do you think the most people in the UK care about? Please select the three issues you think people are the most likely to agree are important (Top five answers for each segment) **Progressive Activists Established Liberals** Incrementalist Left Making sure the NHS is ready to look after those Making sure the NHS is ready to Making sure the NHS is ready to look after those Making sure the NHS is ready to look after those 48 look after those The cost to families of putting food on the table Stopping small boats crossing the Channel to The cost to families of putting food on the table putting food on the table Cutting down Affordable families of putting food on Achieving housing that is the price of energy bills economic Affordable housing that is fit for purpose Cutting down the price of Cutting down the price of Cutting down the price of 25 Reducing the number of Good social care and support for the elderly and 21 of good jobs with decent pay economic **Sceptical Scrollers Rooted Patriots Traditional Conservatives** Dissenting Disruptors Stopping small families of putting food on boats crossing boats crossing boats crossing Making sure the NHS is ready to look after those Making sure the Reducing the Making sure the NHS is ready to look after those NHS is ready to people coming Making sure the NHS is ready to Reducing the number of look after those

Reducing the number of

people coming to the UK overall

Cutting down

the price of

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Good social care

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30

putting food on the table

The safety of our

What do Britons think are the issues most people care about?

Cutting down

the price of energy bills

The cost to

families of putting food on



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Kate Ferguson (Chair) The Sun on Sunday



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### **Tomorrow (in the Midland Hotel)**







